Reward Gateway SUMMIT



Brad Martin

Communications and Engagement Manager, The Gym Group

"Breaking down barriers to fitness for all"



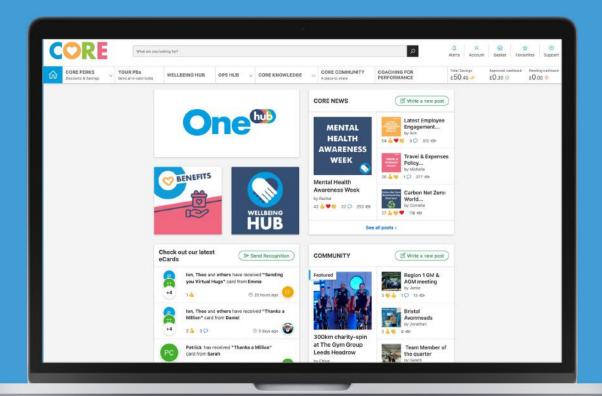




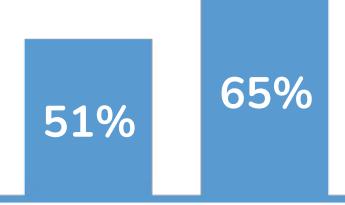
2100+ employees



deskless



Engagement Score



September

2020

March 2022

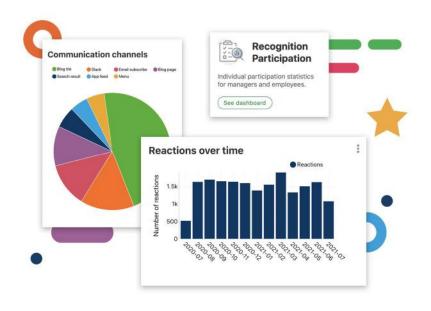


How CORE supported our engagement score:

- Communication right audience at the right time
- Using insights and data to manage and show the impact of CORE
- Created a community



Segmentation & Analytics





CORE COMMUNITY

YOUR SPACE TO CONNECT, SHARE & INSPIRE



#GymltTogether Community page

Welcome to the #GymltTogether Community page! The place for you to share your videos, views, and all your news with the rest of our TGG team. Yes, it's "TheGym-stagram"

QUICK TIPS: POSTING ON CORE



COMMUNITY

Mrite a new post



300km charity-spin at The Gym Group Leeds Headrow

by Chice · 23 hours ago





Region 1 GM & AGM meeting

by Jamie - 3 days ago 3 6 6 1 € 15 45



Bristol Avonmeads Yanga sampling day

by Jamie - 3 days ago



Team Member of the quarter

by Jamie - 3 days ago 4 5 ♥ 2 ♀ 24 ♥



Great training day for the launch of...

by Jamie - 3 days ago ♥ 6 3 O 38 40

See all posts >





Fitness Trainer Of The Quarter

The Q1 winner is.... Claire!

Claire has been with us for nearly 4 years. She's always working hard to provide an excellent service to our members. Whether it's keeping the gym clean, teaching classes or training clients, Claire will always give 110%.

Whilst she does a great job of ensuring everyone's following the rules Keep up the good work Claire and enjoy your well earned rewards!!





@ 35 Views





Thank you so much team stroud to be part of the team and The Gym Group 1 6 € React V Reply © 2 weeks ago



Superb work Claire Very well deserved % © React ∨ \ Reply © 2 weeks ago

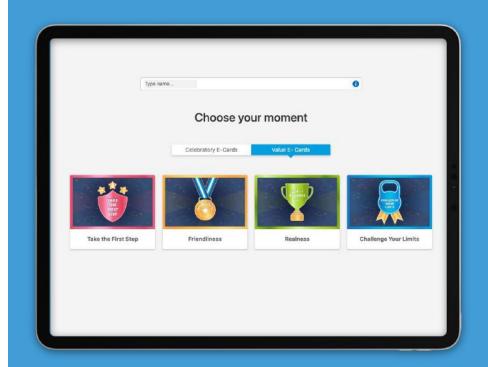


Thank you so much @

Write your comment here...

Recognition

- Your PBs eCards
- Employee Appreciation Day 1500+
- Loved Up incentive for performance awards







Wellbeing at TGG

Welcome to your Wellbeing Hub!

Here you will find all you need to know about wellbeing at The Gym Group, from our approach and commitments to our Health Safety & Wellbeing group who drive our central wellbeing initiatives to all the resources and tools available to support your social, financial, physical and emotional wellbeing.

WELLBEING AT THE GYM GROUP



HEALTH I

MENTA

AIDER

COMING SOON

EMPLOYEE ASSISTANCE

HSW GRO

EMOTIOI

INTERVENTION

LEADERSHIP

We have visible active commitment

from our business leaders to promoting positive wellbeing

• We have leaders who support and

champion efforts to promote health and wellbeing in their teams We have leaders who are trained and developed to support their teams.

- We have managers and team members who are trained to spot the signs of poor
- mental wellbeing

 We provide wellbeing information, resources and toolkits that are readily
- We have Mental Health First Aid trained Health & Wellbeing champions
- required through our Employee Assistance Programme and Absence Intervention service.

PREVENTION

- support is an intrinsic part of management and "how we do things here"
- and "how we do things here:

 Wallbeing is everyone's responsibility.

 Everyone has a role to play in the
 promotion positive wellbeing

 We use data insights and matrics to
 inform our approach to wellbeing.

DEVELOPMENT & SUPPORT



Groups
Fundraising &
Valunteering Policies
Family Support Policies
Annual TGG Conference

Pension Scheme

scheme

. SAYE/SIP Share saving

 Cycle to Work Scheme Electric Car Scheme

Complimentary Gym
 Membership

Free fitness videos &

healthy recipes ntervention & support

Cashplan

 Private Medical Insurance (subject to eligibility) Westfield Healthcare



PROGRAM

PHYSICAL

CIAL FINANCIAL

What's next?

Cost of living support

CORE rebrand

'Employee
Engagement'
to
'Employee
Experience'

Our top 3 takeaways

1

Segment your comms

2

Create a culture, which employees want and can actively be part of

3

Use feedback and data to ensure your platform is working

Proof that our strategy is working



#25 ranked company in Glassdoor's 50 Best Places to Work in the UK and the only leisure business to be listed



Winner of 'Most innovative response to Covid-19' at the Engagement Excellence Awards 2021

Questions?



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