


Reward & Recognition
NEW FEATURE! On-the-spot recognition now available to support your frontline and offline employees!

Our new "On the Spot" recognition feature makes it easier for managers to present in-person recognition (monetary or non-monetary) to frontline employees in industries such as retail, hospitality, warehouse and manufacturing. The feature enables and tracks recognition whether or not an employee's name is known or captured at the time of the recognition moment. Employees can choose to redeem monetary On the Spot awards from hundreds of e-Gift cards, directly from Amazon, or from their company's custom awards offerings. The new feature also gives you flexibility and control over how many On the Spot awards to create and which moments to celebrate. Automated reporting tracks budgets, as well as which employees have logged in to view or redeem their recognition.

InstantAwards™ can now be sent from the Connect+ app

Clients (and their employees) can now send InstantAwards™ straight from their Connect+ app via the 'Recognise' button, if they have access to one or more award pots.


Employee Wellbeing
Sanctuary audio content now available on the Wellbeing Centre

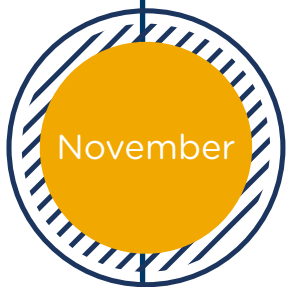
The Wellbeing Centre is now an even more supportive resource for your employees' wellbeing, as we have introduced fantastic new audio content from mental wellbeing experts Sanctuary, in the form of audio meditations, soundscapes and more!


Employee Discounts
IKEA now easier to save PLUS Primark discount increase

Employees can now buy their IKEA Instant Vouchers (with 5% discount) to the nearest pound rather than having to purchase vouchers of fixed denominations! Plus, we have negotiated a saving increase for employees purchasing Primark Instant Vouchers or Reloadable Cards, from 5% to 6%!


Core Platform
Ad-hoc membership uploads through Workday and BambooHR

We improved the Workday and BambooHR integrations so that it is now possible to trigger membership provisioning imports on-demand.


Employee Communications
Updates to blog preview link

We added some clarity when previewing a blog post to make it easier for blog writers to find. Now, when a post has not been published yet, the link will say "Preview draft". When the post has already been published, the link will say "Preview changes". If a user wishes to copy the link for when the post is live, they can click on "More options" and choose "Copy post link".


Employee Discounts
Changes to John Lewis and Waitrose vouchers

John Lewis and Waitrose Instant Vouchers must now be purchased separately, but any employees wanting to purchase discounted vouchers across both brands can now do so using the Instant Reloadable Card which works for both.


Reward & Recognition
Segment-based triggers for recognition

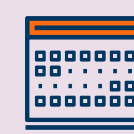
We have added an option for clients using Slack, MS Teams and Yammer integrations that will send only recognition received by a specified segment (e.g. Sales, HR and so on) giving them the ability to use a dedicated channel for these messages. The new option can be seen on Channel step for Slack and MS Teams and on Group step for Yammer.


Core Platform
New link in our emails to help deal with fraud

Every day we send platform users emails about actions they take such as successful purchase or password change confirmation. When an employee receives an email that looks suspicious, it's important we provide a quick and easy way for them to notify us. So, we have added a link to the footer of every email template we send. If the employee clicks on this link, our system will take them to a place where they can lock their account and notify the security team with guidance on next steps to keep them reassured. By introducing this easy way for users to contact us about fraud, we can detect suspicious activity faster and keep their data protected.

Secure File Upload improvements

To ensure GDPR compliance and maintain optimum security for your employees data, we will now automatically delete files uploaded via Secure File upload that are more than 180 days old.


Holiday Trading
Eligibility calculation now allows half-day increments

Clients with flexible working employee contracts can now make sure their Holiday Trading benefit reflects working hours more accurately by allowing 0.5 day increments in the eligibility calculations.


Reward & Recognition
Improvement to admin user experience for On the Spot recognition file uploading

We have improved the admin user journey to be quicker and easier, by creating a direct link to the Dispatch Batches page at the end of a successful file upload, so they can send out their awards straight away if they would like.


Employee Discounts
Easier savings at M&S!

Employees can now save to the nearest pound at Marks & Spencer with flexible Instant Vouchers and can also now instantly top-up their Instant Reloadable Cards.


Core Platform
Improved BambooHR integration

Clients using the BambooHR integration can now segment which employees will be provisioned on their platform. We added this new option in the Mapping step, where IT Administrators can now segment employees based on a specific field.

