



Reward Gateway Solution Overview

Discover proven employee
engagement solutions to connect,
recognize and support your people





Hi there,

The world of employee engagement and how to manage the employee experience is ever evolving. HR professionals everywhere are facing a whole new set of challenges as they strive to support a growing remote workforce, and make sure employees feel appreciated and motivated in a changing environment, all while struggling to keep budgets tight and do more with less.

Never before has there been so much focus on HR to lead the way as we transition to our new world of work, addressing the challenges and opportunities that our evolving employee experience offers.

The ones that have risen to the challenge are truly are the HR Heroes who are front and center, and critical to their business's future. Reward Gateway has been delighted to be helping HR

professionals from businesses of all sizes, in all industries since 2006 navigate their employee engagement journey.

We offer a wide range of solutions to improve the employee experience and boost engagement through our tailored, flexible platform, all driven by real-time engagement analytics that let HR leaders know exactly how their initiatives are performing and see their company culture in action.

This guide will give you an overview of our solutions and how they have solved today's most pressing challenges for clients around the globe. These include:

- **Employee Recognition and Reward** to create a culture of appreciation, maintain morale and celebrate contributions

Introduction

- **Employee Communications** to connect and inform frontline, on-site and remote employees
- **Employee Surveys** to enable feedback and assess the needs and morale of employees
- **Employee Discounts** to extend your people's pay and save them money on everyday expenses
- **Employee Wellbeing** to help support all pillars of employee wellness

Ready to take a closer look at Reward Gateway solutions? Let's get started.

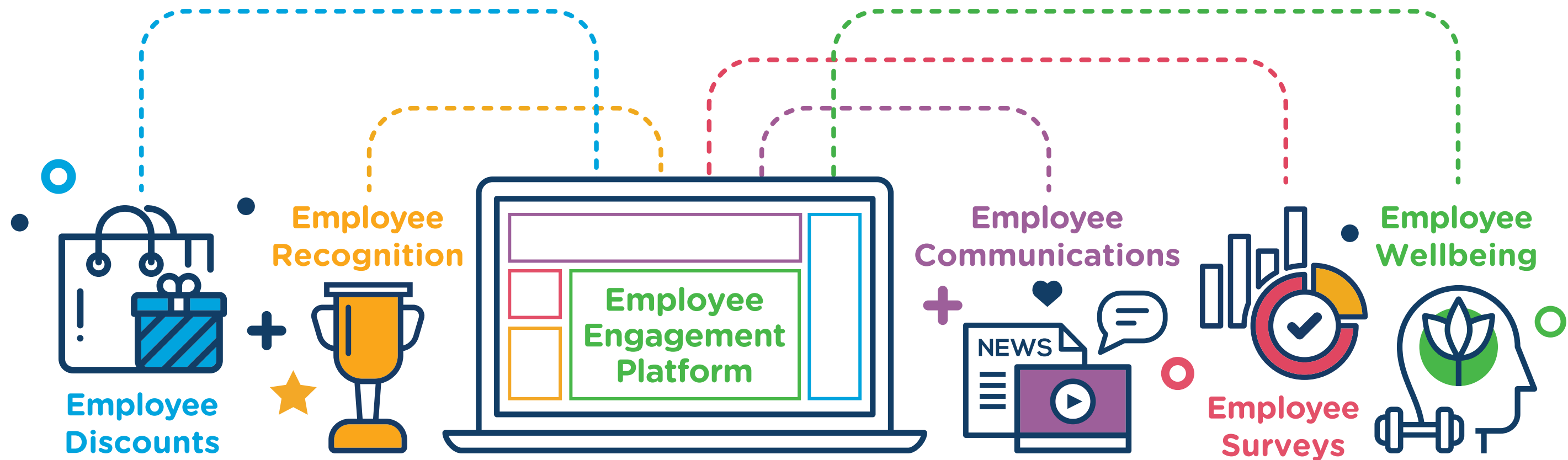
Here's to better engagement,

Anthony Knierim

Managing Director, Americas

anthony.knierim@rewardgateway.com

Working with more than 4,500 clients since 2006, we've gained a deep understanding of how to drive positive cultural change with our tools, techniques and best practices.



Build a platform that brings your company culture to life

We partner with you to make your platform feel like your organization from top to bottom with your colors, brand and style. Just like no two companies are exactly alike, neither are our platforms.

If you need inspiration, we have a library of templates that are proven to drive engagement among businesses of all sizes.



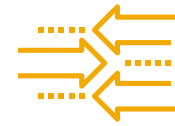
Employee Recognition and Rewards

A comprehensive employee recognition and reward program featuring a wide range of redemption options, with no markups or hidden fees

Our recognition and reward solution includes:



Tailored eCards



Automated reward and recognition



Instant award delivery



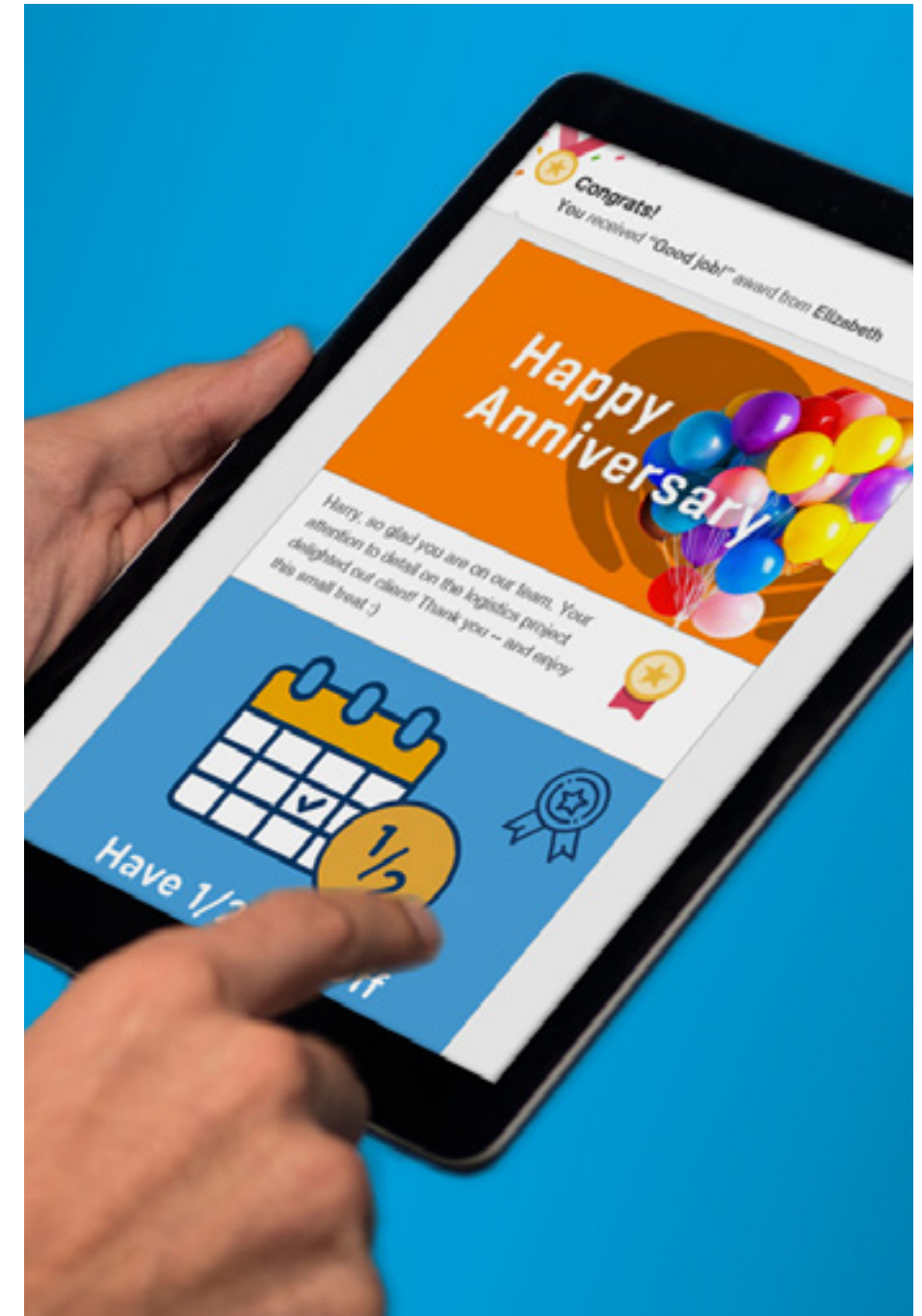
Peer-to-peer nominations



Customized service awards



Branded mobile app



No matter your company size, we deliver the same incredible reward experience. Redemption options with Reward Gateway include:

e-Gift Cards

Millions of products, services and experiences to suit every lifestyle

Charitable Giving

Enable employees to donate their award funds to the charity of their choice

Amazon Redemption

Access millions of products, all delivered by Amazon’s world-class fulfillment services

Custom Rewards

Get creative with custom rewards like the front parking spot, an extra day off or lunch with the CEO!

Company Swag

The simplest and fastest way to make branded company merchandise available to employees everywhere





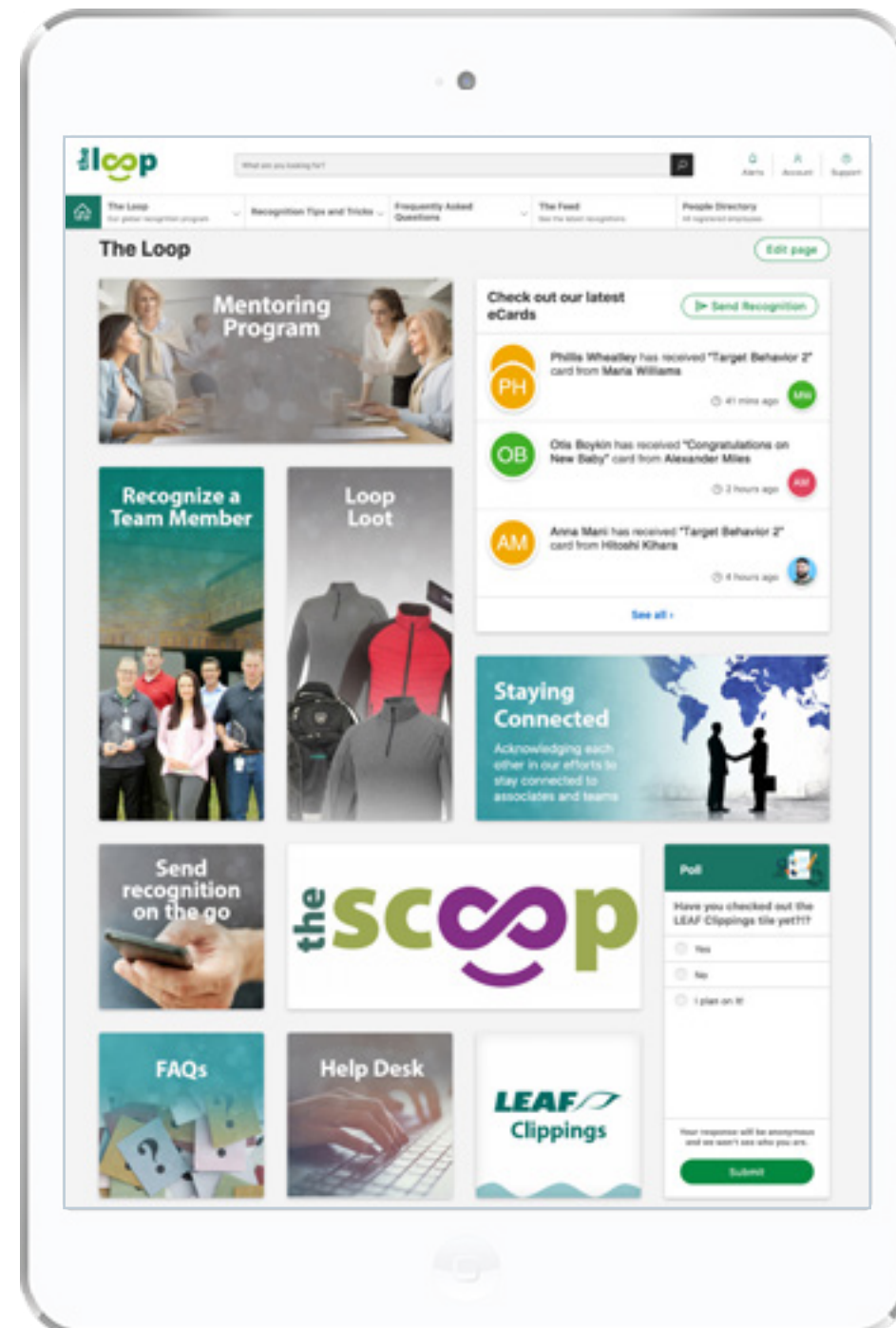
Industry
Manufacturing



Number of Employees
2,900+



Platform features:
Employee recognition,
employee surveys



5,477

eCards sent since
program launch
and counting

54%

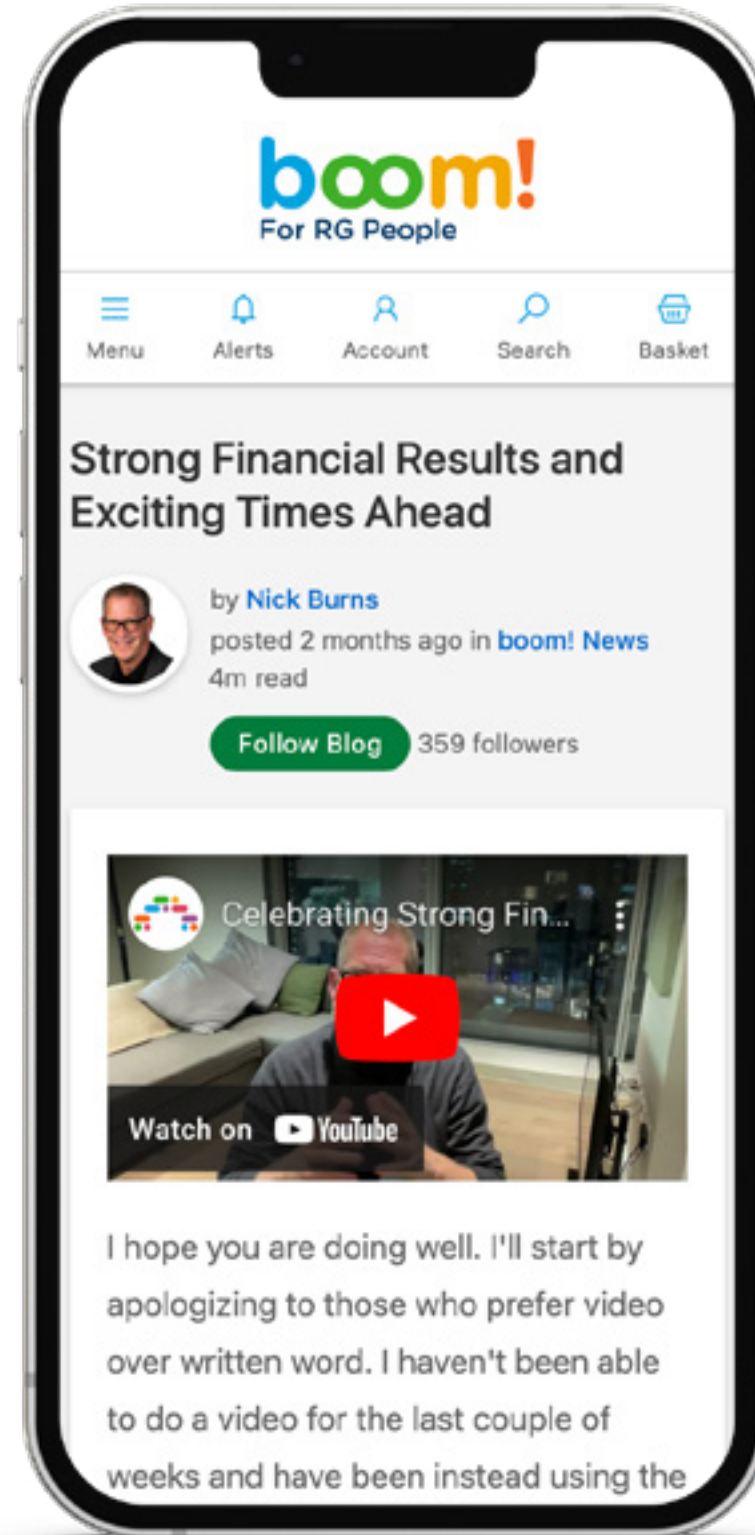
of employees actively
using the platform
and increasing

“We now have a really strong peer-to-peer recognition culture. Our people feel empowered to recognize and reward others across departments and everybody – from frontline employees to our leadership team – is bought into it. People not only know that recognition makes others feel good, it’s also helping to improve our business results because our people are more connected, more valued and know that their work is making a difference.”

**Director of Organizational
Development at ORBIS**

Employee Communications

Keep all employees (including remote and frontline employees) connected and informed



Use our employee communication tools to:

Deliver

important company news to staff, wherever they are

Connect

employees to your company's mission, purpose and values

Boost

awareness of people initiatives

Showcase

and centralize what makes your company a great place to work



Industry

Marketing and Advertising



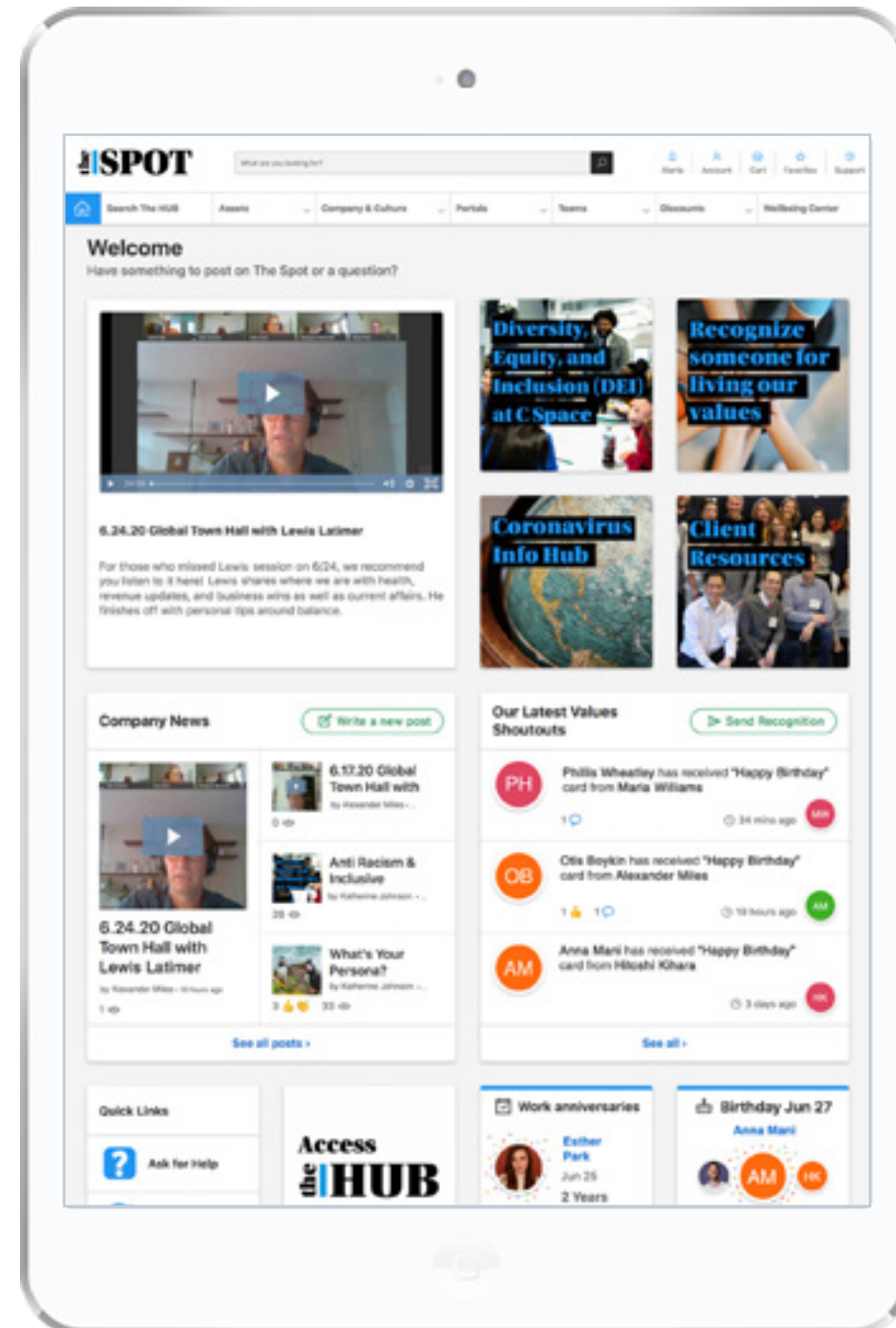
Number of Employees

350



Platform features:

Employee recognition,
employee communications,
employee discounts,
employee wellbeing



83%

of employees
have either sent or
received recognition
since the platform
launch

204

blog posts, with
10,822 views since
launch

“When we first launched The Spot, our main goal was to be more intentional about the culture that we wanted to create. Over the past seven months, we’ve seen a significant cultural shift – our people are recognizing each other more strategically and our communications have brought us closer together in a digital space. Even in times of uncertainty, we’re able to keep our people and our customers at the heart of everything we do to continue moving the business forward.”

**Chief People and Operations
Officer at C Space**

Our solution includes:



Custom,
interactive
blogs



Expanded contributor
roles and unlimited
content pages



Employer-branded
app for company
news on the go



Tools to schedule
and segment
content



Employee Surveys

Capture feedback, assess the needs and morale of employees to drive strategy

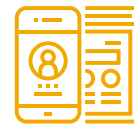
Our employee survey solution includes:



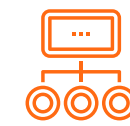
Employee NPS:
A one-question,
pulse-style survey



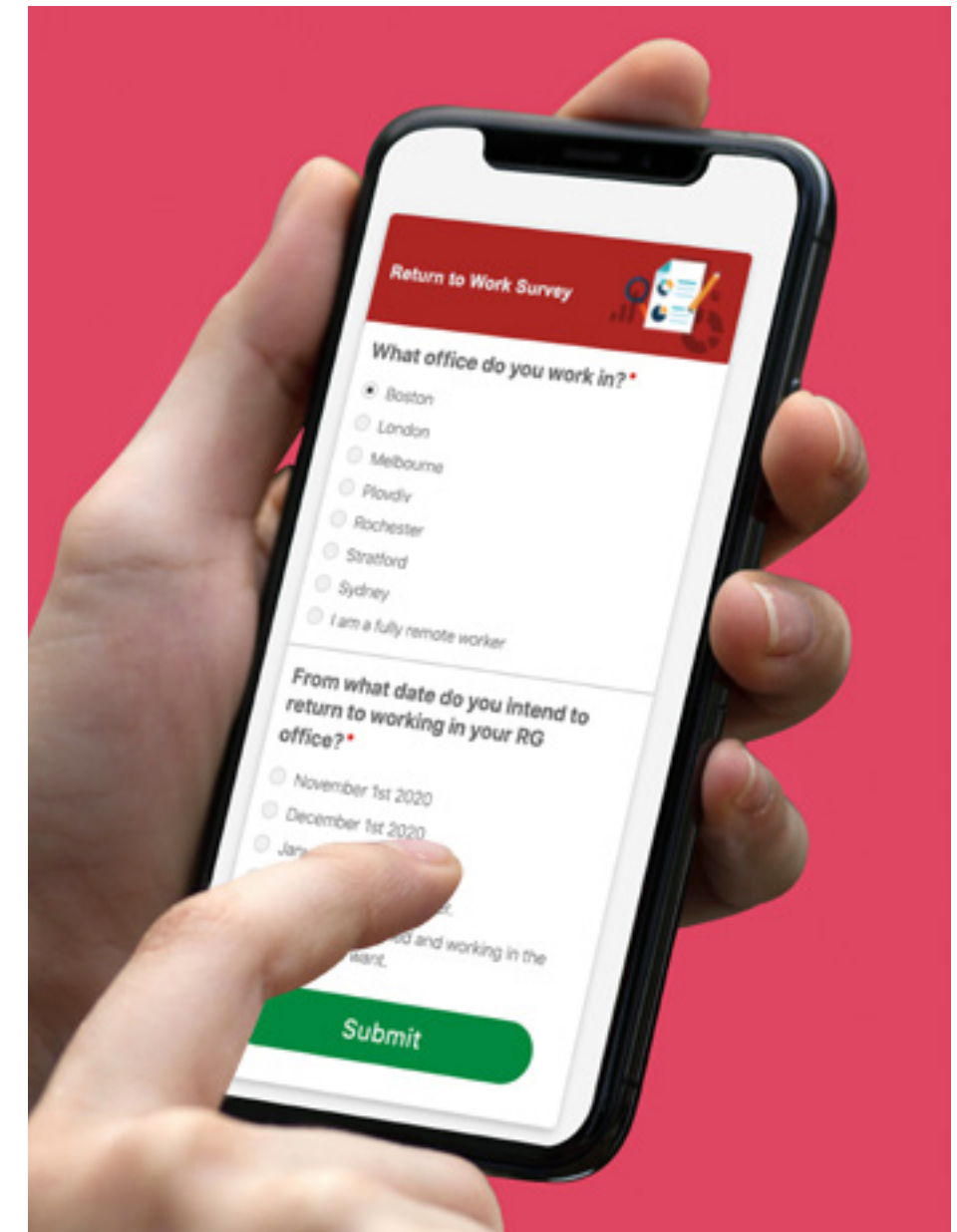
Custom survey
builder for creating
your own surveys



An extensive
library of editable
survey templates

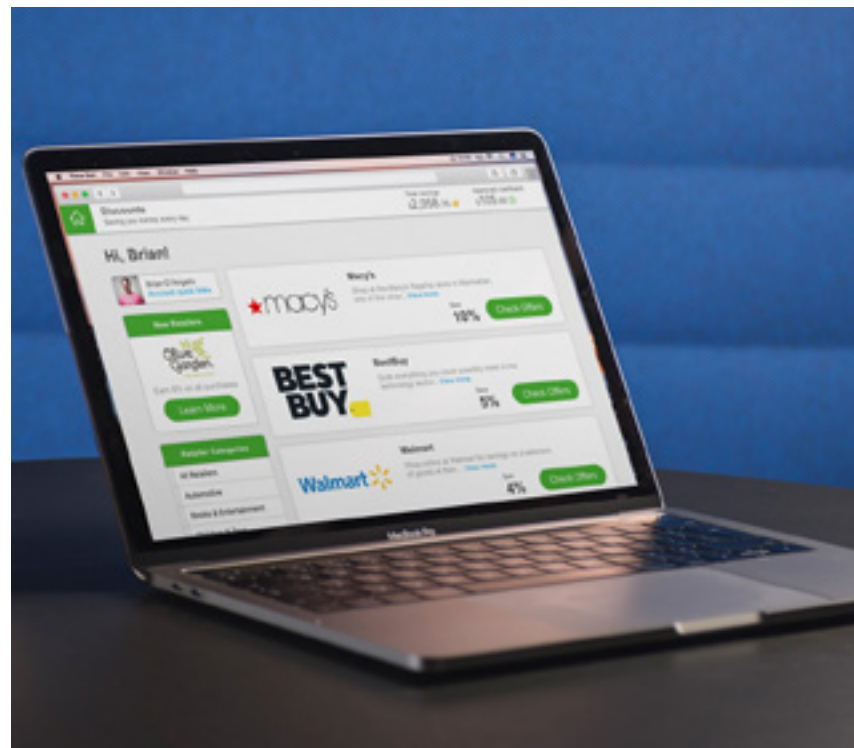


One-question
polls provide
quick feedback
on timely topics



Employee Discounts

Extend your people's pay and save them money where they already shop



Our employee discounts program can help you:

Deliver

discounts to show appreciation for staff

Save

your employees money on everyday purchases

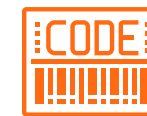
Boost

your Employee Value Proposition

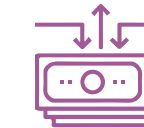
Our discounts program includes:



Easy-to-use, transparent discounts



In-store and online instant vouchers



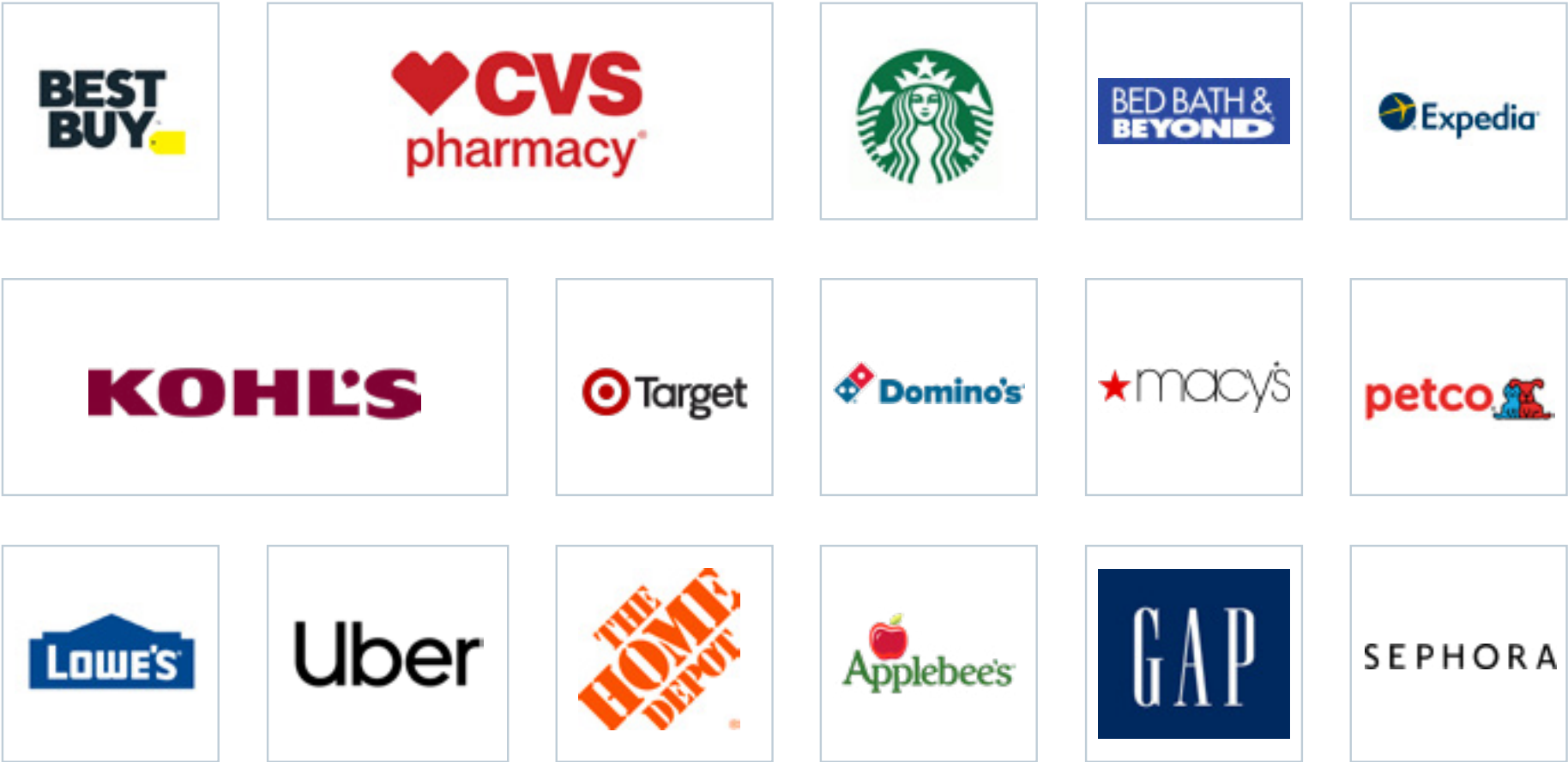
Generous employee cashback



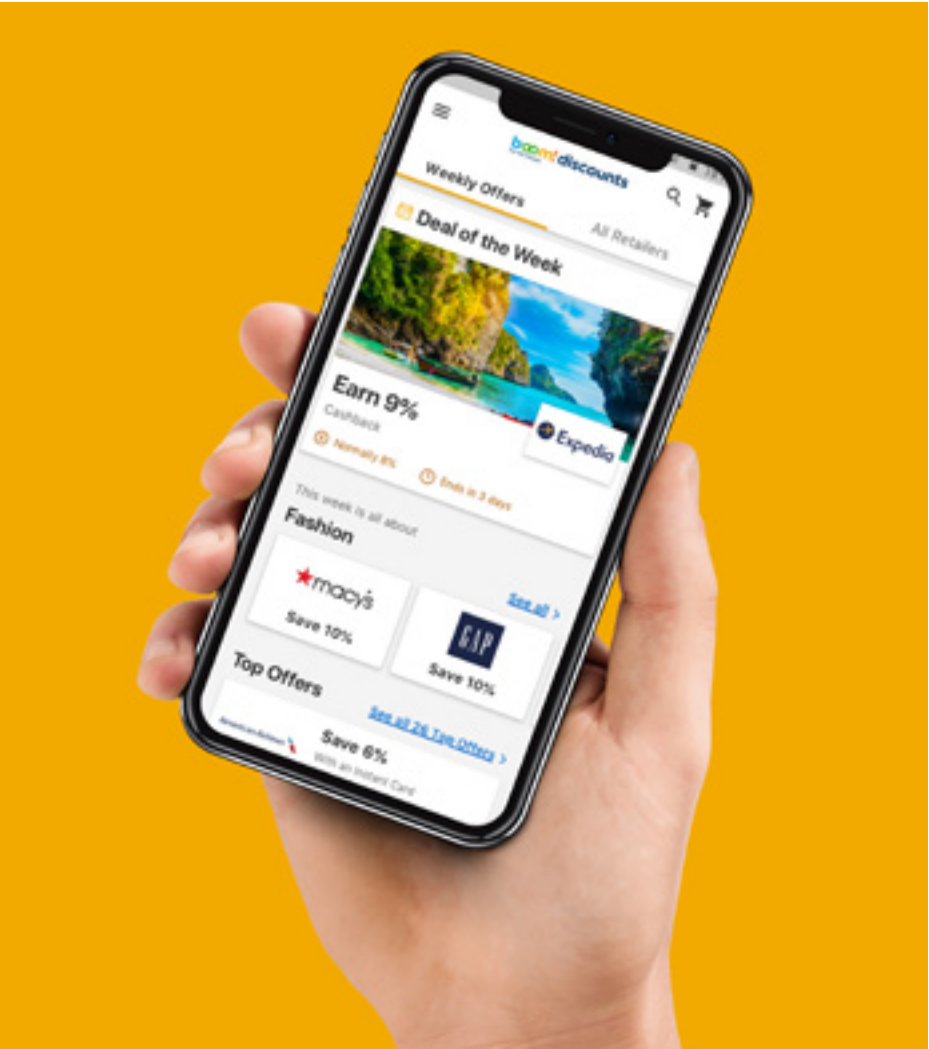
Employer-branded app for instant access to discounts

From household items to popular fashion retailers, your employees can start saving more money right away, on things they're already buying.

Employees can save on hundreds of popular retailers, including:



SmartSpending™ app



Plus, employees can access Instant Vouchers and Cashback offers for a complete online and in-store shopping experience on their smartphones.

Employee Wellbeing

Support your employees' wellness goals through health action, health education and social support

Introduce rich content and group challenges with MoveSpring, a health engagement platform that enables companies to encourage employee wellbeing through:

Activity and
wellness challenges

Social interactions
and gamification

Communication tools

Holistic lifestyle content

MoveSpring

A REWARD GATEWAY COMPANY

Movespring.com is a Reward Gateway company that provides a health engagement platform to encourage employee wellbeing using activity and wellness challenges, social interaction tools, and educational lifestyle content.



Engagement Analytics

See your culture in action and prove platform ROI of your engagement initiatives



The Reward Gateway SmartInsights™ Analytics Engine gives HR leaders insight into employee engagement activity that impacts their everyday culture.

Easy
front-end access
anytime, anywhere

Dynamic
real-time data across
the entire business

Manager-specific
dashboards for insight
into departments or teams

Why Reward Gateway?

Join others on their engagement journey. We've helped nearly 8 million employees through our solutions, provided by more than 4,500 companies.



From our clients...



“People are at the core of everything we do at SACU – we all work hard and help each other along the way to make an impact on the larger community. While we’re focused on improving professionalism, performance and profitability, we’re also working with Reward Gateway to become a more transparent, collaborative and family-oriented organization to benefit both our employees and our members and to transform our company culture.”

Vice President of Human Resources at SafeAmerica Credit Union



“We’re really trying to make sure that we sustain the momentum of our employee engagement through ‘ABC&U.’ In the past, we’ve had a lot of different platforms that we have utilized for that. But this is the one program that allows us to minimize and use one system for many different avenues to reach out to our employees and keep them connected through uncertainty.”

HR Director at ABC Home Medical Supply



“Employees have been incredibly grateful and excited about how easy the platform has been to use. The bottom line was our employees told us that they wanted choice and we were able to deliver, which will improve the employee experience and in the long run employee retention.”

Director of Employee Experience at SNHU



“After switching to Reward Gateway from a prior platform provider, we’ve seen 97% of our employees engaged within the first month. Six months after we launched, our turnover has decreased, and our productivity and sales have increased dramatically.”

EVP of Human Resources, Causeway

Reward Gateway Integrations

There are multiple platforms, apps and logins which are involved in a person's everyday life. In one of our recent surveys, 90% of HR leaders said **integrating their HR technology is a top priority.**

Our goal is to connect with your existing technology to seamlessly support a culture of engagement.

Our seamless integrations make it easy for your employees and teams to navigate systems, without the help of a large IT team.

Stay up to date with the latest integrations from Reward Gateway at rg.co/integrations.

Here's just a sampling of our endless integrations:



Proven support that makes engagement happen

An employee engagement solution impacts your entire organization. That's why we developed a proven implementation and support structure focused on your long-term success.

An experienced Implementation Specialist leads your project from kickoff to launch, including milestones, timelines and meeting agendas.

A Client Success Manager serves as your strategic partner from the moment you launch – and beyond.

Along the way, support is always available through **24/5 Client Support and 24/7 Employee Support Teams.**

**World-class Implementation
NPS of 88**



Join our Community of HR Innovators

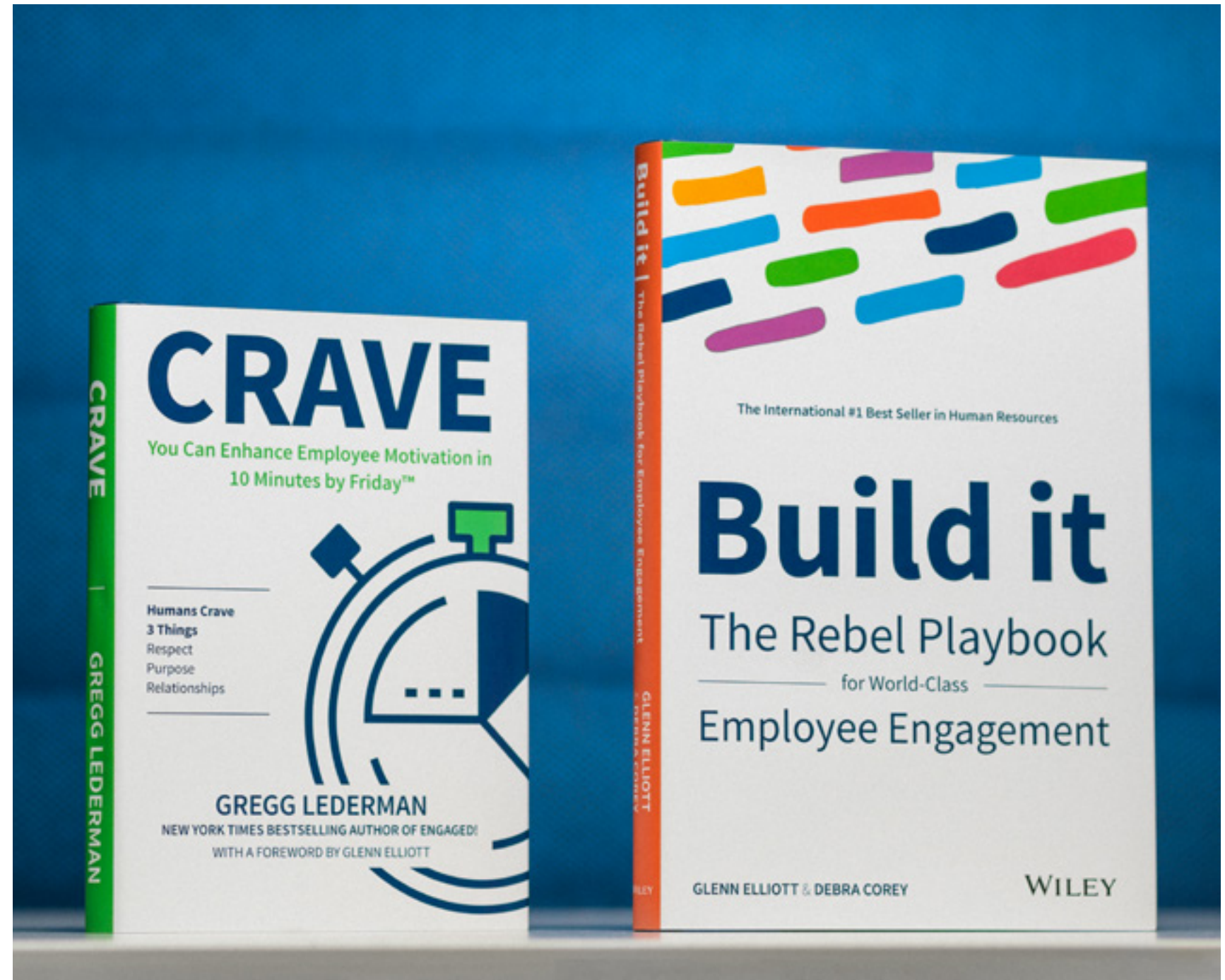
Partnering with Reward Gateway offers you more than just a solution. Our clients have access to world-class content thought leadership and strategic guidance, best practice insights and a network of HR leaders who are passionate about making the world a better place to work.

Visit rg.co/events to stay up to date.



Recognized as Bestselling Authors

We are delighted to have published our Amazon #1 Seller - **“Build It: the Rebel Playbook for World Class Engagement”** and our newest book, **“Crave: You Can Enhance Employee Motivation in 10 Minutes by Friday.”**



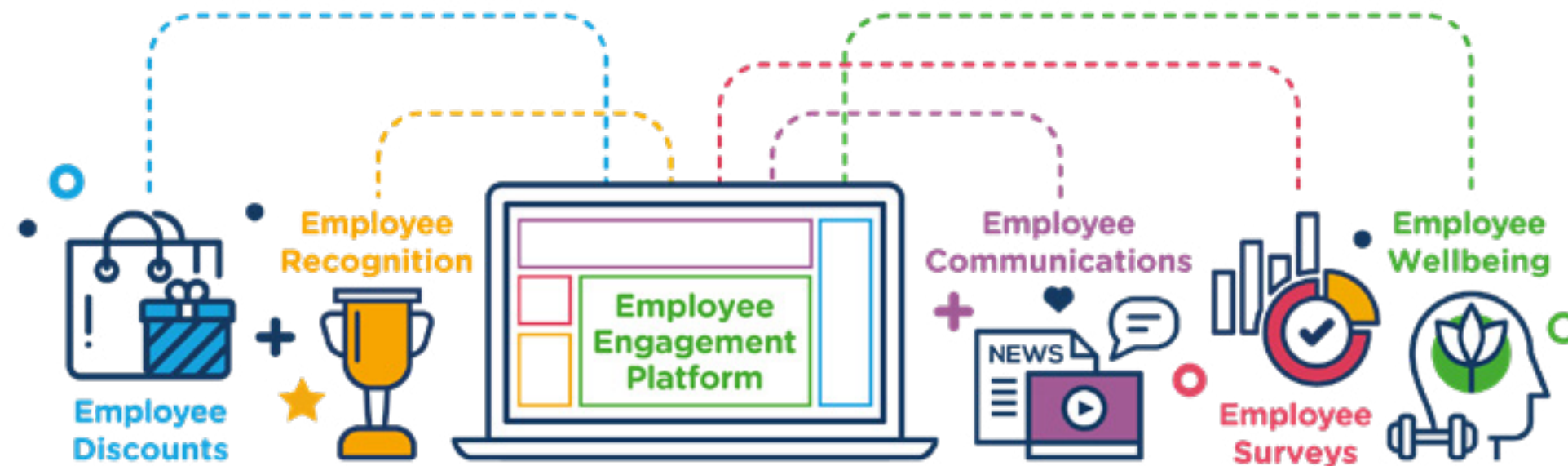
A little more about us:

8m+ employees
use our employee
engagement
solutions

4,500+ clients
trust us with
their employee
engagement
strategy

We're in
6+ offices
around the
world

Our RG family is
700+ strong
and growing



About Reward Gateway

Reward Gateway helps companies engage, motivate and retain people – every day, all over the world.

Our unified employee engagement hub provides the best of recognition, reward, wellbeing, surveys, benefits and discounts that support talent acquisition, retention and values-driven growth.

Get in touch with us to learn more about Reward Gateway solutions:

rg.co/contact

rewardgateway.com

