



July



Reward & Recognition

Scheduled recognition now 5x faster
We have improved the performance of awards sent automatically through Scheduled Recognition, so they are now delivered to recipients 5 times faster! This means you can now send out larger volumes of awards much quicker.



Platform Insights

Track engagement with your Pages and Layouts with Platform Insights
We have added another helpful chart to the Platform Insights available to clients using our Employee Communications tools. The new chart shows total and unique views of your Pages and Layouts within specified time frames, so you can see how your employees are engaging with your different Pages and Layouts over time.

August



Employee Discounts

Removing CVV from the SmartSpending™ app
In the next update of the SmartSpending™ app, we'll be removing the CVV entry from the mobile app checkout flow when you purchase again on the same device.



Reward & Recognition

File uploader now self-service
When it comes to sending awards en masse to your people, we know that it works best (and makes the biggest impact) when the process is swift and as seamless as possible. That's why we've been working hard to make the Reward & Recognition file uploader "self-service" in time for the end-of-year period - when we know many organisations like to send out awards across the business. It means clients can now skip the middleman in the file upload process and save precious time, making it quicker and smoother to send out bulk awards to employees!

New printable format for recipes
We have made it easier for employees using the Wellbeing Centre to print recipes from the platform. We removed all unnecessary information and navigation, and built a printout that focuses on the recipe itself.



Employee Wellbeing

Accessibility improvements
We have introduced the following accessibility improvements to the Wellbeing Centre: Improved overall page structure and headings; Added Play/Pause, Next and Previous buttons to the slider; Improved navigation for keyboard-only users; Added descriptive text for screen reader users; Removed duplicate links; Made clickable areas bigger, e.g. the whole tile is clickable, not just the title or call to action; Added hover effect to all clickable tiles.



Platform Integrations

BambooHR and Workday welcome emails can now be automated
Clients using BambooHR and Workday provisioning integrations will now be able to choose if they want to automate this process from the Integrations Dashboard. This will be possible through a new "Automatically dispatch welcome emails?" checkbox option, introduced in the Initial Setup screen of all BambooHR and Workday integrations.

September



Reward & Recognition

Activity alerts for all R&R activity including Nominations
We now have unified R&R alerts for four types of activity: 1. Comment on your sent or received recognition post, 2. Reaction to your sent or received recognition post, 3. Reply to your comment on a recognition post, 4. Reply to a comment thread you're part of, on a recognition post.

Default text removed from non-monetary recognition landing pages
Following client feedback, we have removed the copy text at the bottom of non-monetary landing pages. Clients use non-monetary recognition for many different initiatives and purposes (e.g. end-of-year bonus, work from home allowance, etc.); having default text is no longer appropriate to cover all use cases.



Employee Communications

Connect+ integration now live on Slack Marketplace
Clients can now integrate the Connect+ app with Slack.



Platform Integrations

Scim API integration update
We have added a new 'Expiry date' field to all Scim API integrations to let clients know when the Bearer token will expire. We've also created new email alerts that will go out to IT Administrators (and to Account Managers if there are no IT administrators for a client) to remind them that their Bearer token will expire soon. Those alerts will be generated when there're 14, 7 and 3 days left until the expiration of the token.



Employee Discounts

IKEA joins SmartSpending™
IKEA is the latest retailer to join the Australia SmartSpending™ employee discounts platform. The IKEA eGift Card is now live, and employees can save 5% in-store and online on all products.