Reward Gateway

Reward Gateway's
Quarterly Product Update
July - September 2022

16 improvements across **6** different products with a lot more happening in the background!

July

Reward & Recognition

New 'Work Anniversary' tile
Following the success of the Birthday tile, which helped drive additional eCard activity on client platforms, we have now added a new 'Work Anniversaries' tile to highlight upcoming employee work anniversaries. We hope that this will encourage employees to recognise each other's milestones and further develop a culture of appreciation.

Manager alert for nominations
Managers will be delighted to know that they will now receive an alert whenever someone on their team has been nominated for an award! This new alert function will help ensure that managers are made aware of the great work their people are doing in a timely manner. This can also help inspire additional nominations or recognition from managers.

Employee Communications

Blog usability improvements for authors
Two updates this month that will make blog authors on SmartHub rejoice! First, blog authors now have full visibility of when their blogs go live, as they will see their published segmented blogs even when not part of the segment themselves. Second, blog authors can more easily find and change blog author names with a more sophisticated search function.

Employee Discounts

Discount codes launch on SmartSpending™
We are thrilled to announce the launch of several exciting new offers on SmartSpending™ using our brand new discount code functionality! A single-use, unique code is generated for employees which means the code can't be shared or found elsewhere. Several of these discount code offers can be used in conjunction with Cashback savings - meaning DOUBLE SAVINGS for your employees! As well as extra savings, this new functionality also provides the opportunity to work with top retail brands that were previously unavailable to us. Keep an eye out for more to come!

August

Employee Discounts

New offers added to SmartSpending™
Vision Express - A huge saving of £30 is now live when purchasing prescription glasses or sunglasses at VisionExpress!
Fitness First - Employees can now save an amazing 20% on a 6 month gym membership with 1st month free + no joining fee!
Carpetright- Employees can now save 8% when they pay in-store at CarpetRight using Instant Vouchers from SmartSpending™.
Paperchase - Get an 8% saving on any online purchase at Paperchase using Instant Vouchers from SmartSpending™.
Apple Gift Card - Your employees can now save 4% in-store and online at Apple! Reward Gateway are the one of the first to market with this offer, which can be used at any Apple Store location, in the App Store, or on subscriptions like music, iCloud+ and more.

September

Core Platform

New HRIS direct integrations
We are continuing to build out more HRIS integrations to enable client platforms to integrate with their other systems. The latest integrations available include Hibob, Freshteam, Personio, SageHR, Trinet, HR Cloud, Justworks, Lano, Sapling, UKG Pro and UKG Ready.

Accessibility improvements
We have made accessibility improvements to all platforms to ensure that the use of brand colours does not impede accessibility and user experience for your employees. You may notice some small but impactful changes to where your brand colours are used on your platform, to make readability and colour contrast clearer.

Employee Communications

Blog notification email
Email notifications alerting employees to a new blog post will now always include the title of the blog post in the subject line to make it clear what the alert is about and encourage more click-throughs to read the blogs.

Email digest improvements
The team has been working on several improvements to the new weekly digest emails to make them even more engaging and relevant for employees. 1) We have removed the Award Balance section for any employees who have 0 award balance. This small change helps to avoid situations where clients may be using non-monetary recognition or do not use monetary awards for their full employee base. 2) The 'Latest Posts' and 'Latest Pages' section headings have been given a makeover to make them more engaging and reader-friendly. 3) Introductory text has been condensed to make the email easier to digest and encourage readers to click through to their platform to read more.

Cycle to Work

Cycle to Work custom text
Clients can now add custom text to the top of their Cycle to Work homepage (shown in the image below), allowing them to provide specific information or an introduction to their scheme for their employees.

SmartPay

Exclude products from Payroll report
Clients can now exclude specific products from their generic payroll reports in SmartPay™, to make it cleaner and quicker to process benefits applications.

Total Reward Statement

Total Reward Statement security enhancement
We have added an extra layer of security for employees accessing their dynamic Total Reward Statement via their benefits module, to further enhance privacy on our Total Reward Statement product.

Employee Discounts

New offers added to SmartSpending™
Wayfair - Employees can now save 5% on everything they buy online at Wayfair using Instant Vouchers!

For more details, visit the Success Portal or contact your Client Success Manager.
www.rg.co/successportal